K2 Communications Response To The Federal Communications Commission

- 1. On August 9, 2005, K2 Communications sent 17 subscribers a notice advising customers of the circumstances under which E911 service may not be available via their VoIP service. This notice also advised them that the E911 service provided via VoIP may differ from traditional E911 service. All notices were sent to subscribers via U.S. mail. Notices requested each customer to sign and date the notice and return them to K2 Communications by August 27, 2005. Subscribers were advised that VoIP phone service will be disconnected if acknowledgements are not returned.
- 2. As of August 10, 2005, twenty-nine (29) percent of subscribers have provided an affirmative acknowledgement in response to the notice sent. K2 Communications expects to receive affirmative acknowledgements from one hundred percent (100%) of their subscribers by August 29, 2005.
- 3. K2 Communications has 50 warning stickers in their possession in Longmont, CO.. These warning labels contain notification that E911 service may be limited or not available. These stickers will be distributed to 17 customers (100 percent of subscribers) via U.S. mail during the month of August.
- 4. As of August 10, 2005, 71 percent of subscribers (12 customers) have not yet been advised of the items described in paragraph 1. As of August 10, 2005, 71 percent (12 customers) have not yet received the warning labels described in paragraph 3.
- 5. 100 percent (17 customers) have been notified that if affirmative acknowledgement is not received by August 29, 2005, VoIP service will be disconnected.
- 6. K2 Communications is maintaining hard copies of all original subscriber acknowledgements received.
- 7. Questions specific to K2 Communications can be directed to:

Lisa Shields, Vice President PO Box 232 Mead, CO 80541 303-828-0369

# Customers	Notified Customers	% Not Notified	Date Notified	by email	by fax	by mail	Customers Acknowledged	% Acknowledged	# not estimated to respond	Sticker Sent	% Stickers Not Sent	Sticker Distribution
17	17	0	8/9/2005	0	0	17	5	29 %	0	17	0	Mail